

# Forest Grove Temporary Emergency Shelter (TES)

Providing Safe, Welcoming Shelter

**UNITED CHURCH**  
OF CHRIST

sonrise 

old town   
a sunrise church

# Safe, Welcoming Shelter

- Part of a county-wide network aimed at ending homelessness
- 10 years old this season
- Primarily serving those experiencing chronic homelessness
- Creating a better world

Our Culture

# We Are

- Church and non-church
- Young and senior
- Students, paid staff and volunteers
- Partners in a community-wide effort

Our Culture

# We Balance

- Rules and relationships
- What we know with what we can learn
- Culture and sites

Our Culture

# We Practice

- Good boundaries
- Clean hygiene (food, materials, data)
- Clear communication
- Generosity and patience

# 2017-18 Season

- 20 weeks of service | Nov 20 – Mar 30
- 4 nights per week
- Capacity of 15-22 adults & 2-3 families
- Estimate 200 unique guests

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	UCC	UCC	Sonrise	Sonrise		

# Services Offered

- Meals and a safe place to sleep
- Clothing Exchange and hygiene supplies
- Shower service hours at the City Pool
- Limited bus tickets
- Social service referral support (NEW)



Our Mission

# Services NOT Offered

- Cash
- Personal transportation
- Housing
- Storage
- Childcare



# Partnerships

- Shelter operations county-wide
- City of Forest Grove EMS and grants
- Pacific University student programs
- Local merchants, restaurants & churches



# Our Network 2016-17



*A place where families and businesses thrive.*



## RESOURCES & COLLABORATION



# Our Network

# The Possibilities



Virginia Garcia Memorial  
HEALTH CENTER



*A place where families and businesses thrive*



## RESOURCES & COLLABORATION



# Guest Relations

- Trust your gut
- Safety in numbers
- Aware of surroundings and situation
- Talk about safety with guests
- Defuse situations by offering choices

# Core Principles

- Safety
- Trust
- Choice
- Collaboration
- Empowerment



Trauma-Informed Care

# Privacy

- Personally disclosed information by guests is kept private from the general public
- Raise concerns to the Site Coordinator

# Information Management

- Number of guests/bed stays
- Volunteer hours
- Turn-aways
- Exclusions
- Meals

# Volunteer Job Areas

- Direct Shifts
  - Greeter, PM Support
  - Overnight hosts, split shifts
  - AM lead & support
- Meals
  - Dinner
  - Breakfast



Our Operations

# Volunteer Job Areas

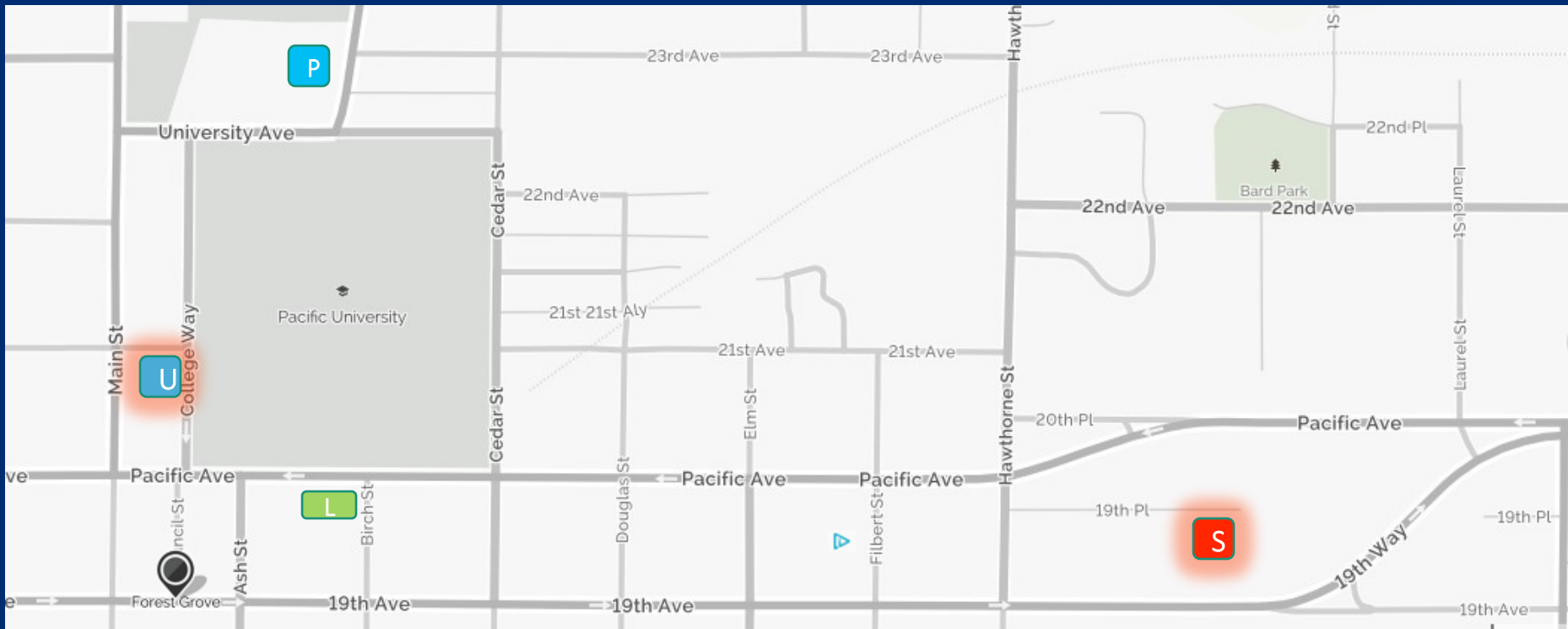
Breakout to shift-specific training

# Thank You!

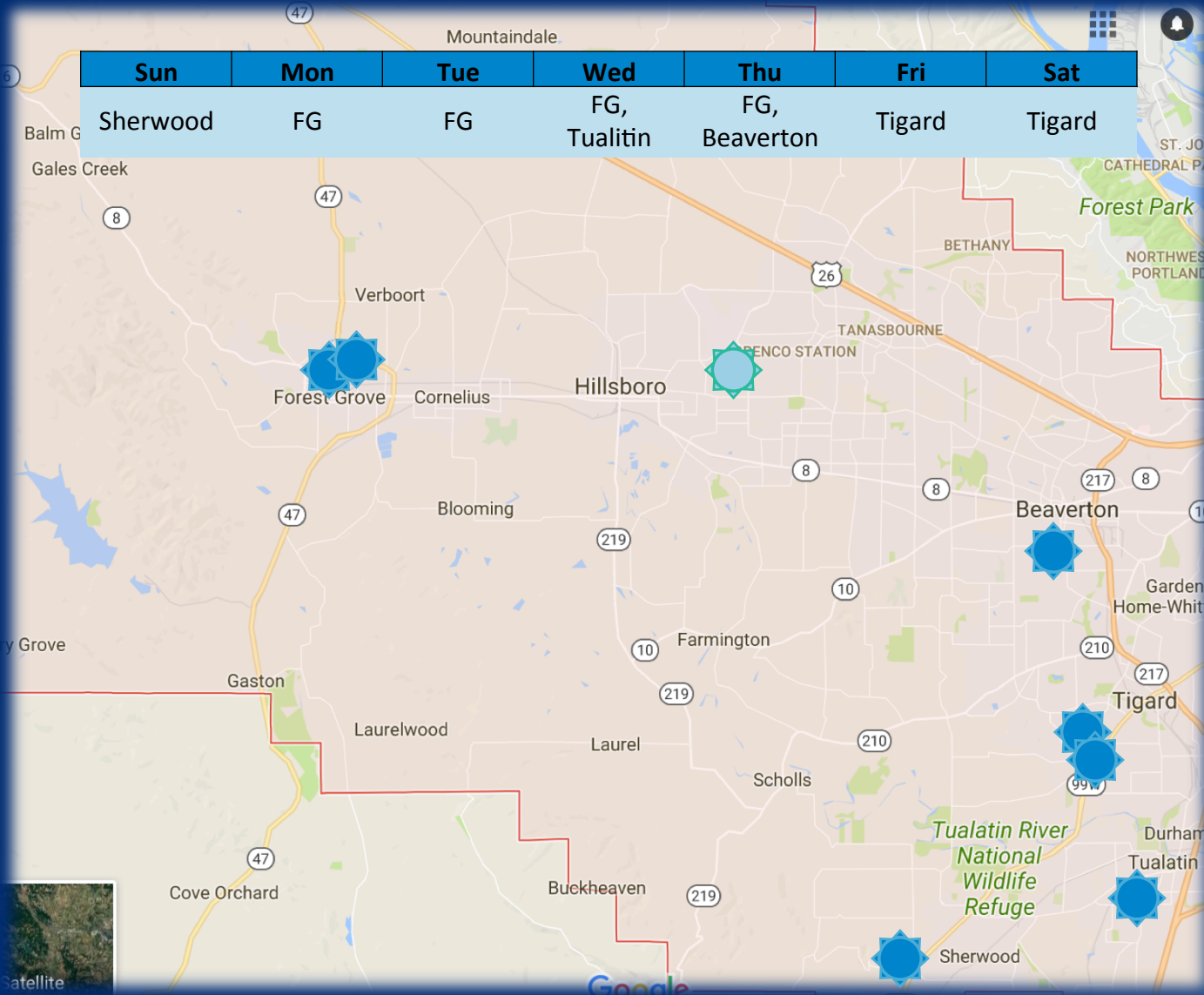


# Forest Grove Shelters

- Primary use facilities: UCC, Sonrise, Pool, Library



# Washington County Shelters



How We Serve

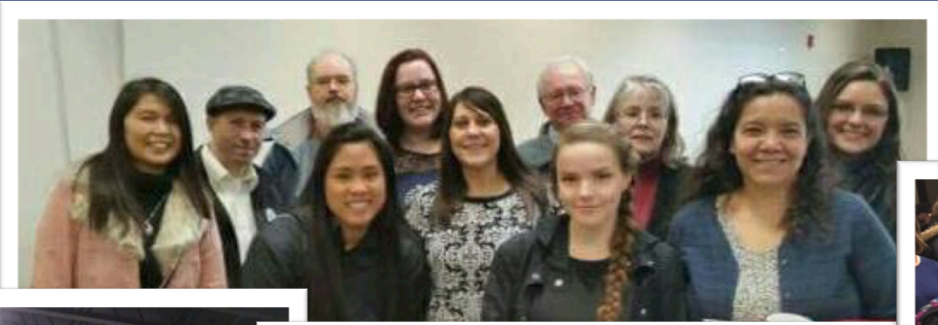
# Year-around Efforts by our Faith Community

Primary objective is to keep people in their homes or out of homelessness

How we do this: offset the high cost of living through ...

- **WestCo** – Rent/Utility assistance supported by local churches and managed through Community Action
- **Mercy fund** - rent/utility/transportation assistance.
  - \$10,000 issued in 2016; similar pace in 2017 (Sonrise)
- **Community clothing closet** - clothing, household items, referrals, relationships (Sonrise)
- **Weekend Food backpacks** to students - food provided to supplement free/reduced meals during the week (FGSD, Elks)
- **Summer Food Program** - lunches served to kids to supplement free/reduced meals during the school year (FGSD, community)
- **Food box** and weekly meals – food and/or meals for homeless and low-income people (Solid Life Center)
- **low-barrier jobs** - arrange interviews or part-time work with local employers

# Face of Community



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